



## SIT20116

# CERTIFICATE II IN TOURISM

Enter the exciting industry of tourism and open your career to endless possibilities. You will create a solid foundation for roles across a diverse range of tourism settings.

**Duration:** 6-12 Months

**Method:** Online | Blended | RPL

**Payment:** Upfront, Pay Per Unit

**Funding:** Certificate 3 Guarantee, Vetis, User Choice

## What Can I Expect?

Want to travel? Are you looking for a career that can take you around the world? A career in tourism can lead to a diverse range of cultural experiences. You could find yourself working as a tour guide in an exotic city, or meeting clients at a prestigious hotel. This course will give you the foundations for a career in tourism, a sound knowledge of customer service and ensure you have a head start in the industry.



TOURISM OFFICE ASSISTANT



EVENTS ORGANISER



RECEPTIONIST



RETAIL ASSISTANT (TOURISM)



MUSEUM ATTENDANT



**Industry Experts**



**Live Webinars**



**Nationally Recognised**



**Blended Learning**



**Pathways to University**



**Rolling Enrolments**

## Core Units

SITTIND001 Source and use information on the tourism and travel industry

SITXCCS003 Interact with customers

SITXCOM002 Show social and cultural sensitivity

SITXWHS001 Participate in safe work practices

## QUALIFICATION STRUCTURE

### Packaging Rules

Total Number of Units: 11  
4 Core Units Plus  
7 Elective Units

## Elective Units

SITXFSA001 Use hygienic practices for food safety

SITHFAB004 Prepare and serve non-alcoholic beverages

SITXFIN001 Process financial transactions

SITHIND002 Source and use information on the hospitality industry

BSBWOR203 Work effectively with others

SITHFAB002 Provide responsible service of alcohol

BSBITU201 Produce simple word-processed documents

## Entry Requirements

Not Applicable.



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V22.1

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