

What Can I Expect?

This qualification will allow you to enter a large occupation across multiple industries such as accommodation, food services, clubs & hotels.

You will learn foundational skills that support you in customer service and operational facets. These skills and knowledge will enable you to create a solid foundation to progress your career and position you powerfully to move roles.

With a Certificate II in Hospitality, you will discover how to collaborate with team members to reach a common goal.



CAFÉ ATTENDANT



CATERING ASSISTANT



BAR ATTENDANT



PORTER



FRONT OFFICE ASSISTANT



ROOM ATTENDANT













Core Units

BSBWOR203 Work effectively with others

SITHIND002 Source and use information on the hospitality industry

SITHIND003 Use hospitality skills effectively

SITXCCS003 Interact with customers

SITXCOM002 Show social and cultural sensitivity

SITXWHS001 Participate in safe work practices

QUALIFICATION STRUCTURE

Packaging Rules

Total Number of Units: 12
6 Core Units Plus
6 Elective Units

Entry Requirements

Not Applicable.

Workplace Requirements

If you are not currently working within a hospitality service role must undertake a minimum of 12 service periods (or shifts) of volunteered vocational placement in an approved workplace

Elective Units

Please select your elective units from the Hospitality Elective
Unit Selection list. An Educator will be able to assist you with

your elective unit selection.





Scan for more info

V221

Visit our website collegeaustralia.edu.au or call us on 07 3255 0506 for more information and current pricing.

All information is correct at the time of printing. While every attempt is made to ensure that information is updated and accurate, some changes may occur without notice.