

What Can I Expect?

This qualification will create exciting possibilities for you in the hospitality industry. You will build a broad range of valuable skills and knowledge that will open the door to various career pathways such as bar attendant, gaming attendant, function host and front desk receptionist.

The skills you learn will become an instrumental part of your career, enabling you to understand cultural sensitivity and apply it in various situations. You will understand how providing a high standard of customer service can positively affect the business you are working within. Your role within hospitality will demand an ability to create a connection with both internal and external stakeholders providing you with an opportunity to develop relationships that impact the lives of many.



BARISTA



WAITER



BAR ATTENDANT



HOUSEKEEPER



RECEPTION FRONT DESK



GAMING ATTENDANT













Core Units

BSBWOR203 Work effectively with others

SITHIND002 Source and use information on the hospitality industry

SITHIND004 Work effectively in hospitality service

SITXCCS006 Provide service to customers

SITXCOM002 Show social and cultural sensitivity

SITXHRM001 Coach others in job skills

SITXWHS001 Participate in safe work practices

QUALIFICATION STRUCTURE

Packaging Rules

Total Number of Units: 15
7 Core Units Plus
8 Elective Units

Entry Requirements

Not Applicable.

Workplace Requirements

If you are not currently working within a hospitality service role must undertake a minimum of 36 service periods (or shifts) of volunteered vocational placement in an approved workplace

Elective Units

Please select your elective units from the Hospitality Elective

Unit Selection list. An Educator will be able to assist you with

your elective unit selection.





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Visit our website collegeaustralia.edu.au or call us on 07 3255 0506 for more information and current pricing.

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