



SIT40416

CERTIFICATE IV IN HOSPITALITY

Develop the skills and confidence to apply for supervisory roles as you create the building blocks for an exciting career in hospitality.

Duration: 6-12 Months

Method: Online | Blended | RPL

Payment: Upfront, Pay Per Unit

Funding: Higher Level Skills

What Can I Expect?

This qualification will open an exciting and fast-paced career path in one of Australia's most diverse industries – Hospitality. You will create endless possibilities through discovery and learning as you increase your operational, product and service knowledge in a customer-focused industry.

The leadership skills you learn will enable you to lead and manage people and teams, driving individual performance, staff commitment and positive business outcomes. You will gain the ability to understand and manage budgets, monitor financial activities to ensure cash flow and reduce cost efficiencies while improving profits and return on investment.



**FOOD AND BEVERAGE
SUPERVISOR**



CONCIERGE



**GAMING
SUPERVISOR**



**FRONT OFFICE
SUPERVISOR**



Industry Experts



Live Webinars



Nationally Recognised



Blended Learning



Pathways to University



Rolling Enrolments

Core Units

- BSBDIV501 Manage diversity in the workplace

- SITHIND004 Work effectively in hospitality service

- SITXCCS007 Enhance the customer service experiences

- SITXCOM005 Manage conflict

- SITXFIN003 Manage finances within a budget

- SITXHRM001 Coach others in job skills

- SITXHRM003 Lead and manage people

- SITXMGT001 Monitor work operations

- SITXWHS003 Implement and monitor work health and safety practices

Elective Units

Please select your elective units from the Hospitality Elective Unit Selection list. An Educator will be able to assist you with your elective unit selection.

Funding eligibility

Students must be working within the tourism or hospitality industry. Evidence may include payslips including the date and company name (without financial data) or a letter from the employer to confirm employment details.

QUALIFICATION STRUCTURE

Packaging Rules

Total Number of Units: 21
9 Core Units Plus
12 Elective Units

Workplace Requirements

If you are not currently working within a hospitality service role must undertake a minimum of 36 service periods (or shifts) of volunteered vocational placement in an approved workplace



Scan for more info

V22.1

Visit our website collegeaustralia.edu.au or call us on 07 3255 0506 for more information and current pricing.

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