



SIT50416 DIPLOMA OF HOSPITALITY MANAGEMENT

Enhance your skills and experience and discover the key strategies to support your career in a leadership role in hospitality. Open the door to diverse career options!

Duration: 6-12 Months

Method: Online | Blended | RPL

Payment: Upfront, Pay Per Unit

Funding: Higher Level Skills

What Can I Expect?

This qualification will support you to follow your career aspirations into a high-level leadership role in the hospitality industry. Through your studies, you will enhance your existing skills and experience to prepare you for future operational scenarios where managerial skills, industry knowledge, and operations coordination are paramount to your role's success.

With a focus on building and managing relationships, enhancing customer experience, operational planning and financial management, this qualification will see you become an asset to any business. You will have the opportunity to hone your leadership skills in the effectiveness of your management style, further complementing your ability to meet key performance indicators and hence business objectives.



MOTEL
MANAGER



HOSPITALITY
MANAGER



RESTAURANT
MANAGER



EVENTS
COORDINATOR



Industry Experts



Live Webinars



Nationally Recognised



Blended Learning



Pathways to University



Rolling Enrolments

Core Units

- BSBDIV501 Manage diversity in the workplace

- BSBMGT517 Manage operational plan

- SITXCCS007 Enhance the customer service experiences

- SITXCCS008 Develop and manage quality customer service practices

- SITXCOM005 Manage conflict

- SITXFIN003 Manage finances within a budget

- SITXFIN004 Prepare and monitor budgets

- SITXGLC001 Research and comply with regulatory requirements

- SITXHRM002 Roster staff

- SITXHRM003 Lead and manage people

- SITXMGT001 Monitor work operations

- SITXMGT002 Establish and conduct business relationships

- SITXWHS003 Implement and monitor work health and safety practices

Elective Units

Please select your elective units from the Hospitality Elective Unit Selection list. An Educator will be able to assist you with your elective unit selection.

QUALIFICATION STRUCTURE

Packaging Rules

Total Number of Units: 28
13 Core Units Plus
15 Elective Units

Workplace Requirements

If you are not currently working within a hospitality service role must undertake a minimum of 36 service periods (or shifts) of volunteered vocational placement in an approved workplace.



Scan for more info