



Learn for Life

SIT20122 - Certificate II in Tourism

Create a career pathway that enables you to work in roles across a diverse range of settings. You could find yourself in positions that allow you the freedom to create work/life balance.



Duration:
6 - 12 months



Method:
Online, Blended, RPL



Payment:
Upfront, Pay Per Unit



Funding:
VETiS

What can I expect?

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers. Work could be undertaken in an office environment where the planning of tourism products and services takes place, in the field where tourism products are delivered or a combination of both.

Career Pathway Potential



Bar attendant



Housekeeper



Retail Sales



Reception front desk

Qualification Structure

Total Number of Units: 11

- ✓ 5 Core Units
- ✓ 6 Elective units



Core Units:

SITTIND003

Source and use information on the tourism and travel industry

SITXCCS009

Provide customer information and assistance

SITXCCS011

Interact with customers

SITXCOM007

Show social and cultural sensitivity

SITXWHS005

Participate in safe work practices

Elective Units:

Required Electives

SIRXPDK001

Advise on products and services

SIRXSLS001

Sell to the retail customer

SITXCCS010

Provide visitor information

Select 3 units from the list below.

SITHFAB021

Provide responsible service of alcohol

SITHGAM022

Provide responsible gambling services

SITXCOM006

Source and present information

SITHIND005

Use hygienic practices for hospitality service

SITXCCS012

Provide lost and found services

We may have other options available please contact Student Services



Workplace Requirement

Not applicable

Entry Requirements:

Not applicable