



Learn for Life

# SIT20322 - Certificate II in Hospitality

Create a career pathway that enables you to work in roles across a diverse range of settings. You could find yourself in positions that allow you the freedom to create work/life balance.



**Duration:**  
6 - 12 months



**Method:**  
Online, Blended, RPL



**Payment:**  
Upfront, Pay Per Unit



**Funding:**  
Certificate 3 Guarantee Funding, User Choice. VETis

## What can I expect?

This qualification allows you to enter a large occupation across multiple industries such as accommodation, food services, clubs and hotels.

You will learn foundational skills that will support you in customer service and operational facets. These skills and knowledge will enable you to create a solid foundation to progress your career and position you powerfully to move roles.

With a Certificate II in Hospitality, you will discover how to collaborate with team members to reach a common goal. You will increase your hospitality industry knowledge and learn to work within and maintain a safe working environment.

## Career Pathway Potential



Bar attendant



Housekeeper



Barista



Reception front desk

## Qualification Structure

**Total Number of Units: 6**

✓ **6 Core Units**

✓ **6 Elective units**



## Core Units:

### **BSBTWK201**

Work effectively with others

### **SITHIND006**

Source and use information on the hospitality industry

### **SITHIND007**

Use hospitality skills effectively

### **SITXCCS011**

Interact with customers

### **SITXCOM007**

Show social and cultural sensitivity

### **SITXWHS005**

Participate in safe work practices

## Elective Units:

Please select your elective units from the Hospitality Elective Unit Selection list. An educator will be able to assist you with your elective unit selection.



### Workplace Requirement

If you are not currently working within a hospitality service role must undertake a minimum of 12 service periods (or shifts) of volunteered vocational placement in an approved workplace.

### Entry Requirements:

Not applicable