



Learn for Life

# SIT40422 Certificate IV in Hospitality

Step into a rewarding career and make a real difference to the lives of those in need, as you support them with high-quality health, welfare and care services within a home, community, or healthcare environment.



**Duration:**  
6 - 12 months



**Method:**  
Online, Blended, RPL



**Payment:**  
Upfront, Pay Per Unit



**Funding:**  
Higher Level Skills

## What can I expect?

This qualification will open an exciting and fast-paced career path in one of Australia's most diverse industries – Hospitality. You will create endless possibilities through discovery and learning as you increase your operational, product and service knowledge in a customer-focused industry.

A Certificate IV in Hospitality will provide you with the essential skills to qualify and place you ahead of your competition when applying for supervisory roles in food and beverage, gaming or accommodation venues.

## Career Pathway Potential



**Gaming Supervisor**



**Front Office Supervisor**



**Food & Beverage Supervisor**



**Events Coordinator**

## Qualification Structure

**Total Number of Units: 21**



**9 Core Units**



**12 Elective units**



## Core Units:

### **SITXCCS015**

Enhance customer service experiences

### **SITHIND008**

Work effectively in hospitality service

### **SITXCOM010**

Manage conflict

### **SITXFIN009**

Manage finances within a budget

### **SITXHRM007**

Coach others in job skills

### **SITXHRM008**

Roster staff

### **SITXHRM009**

Lead and manage people

## Core Units:

### **SITXMGT004**

Monitor work operations

### **SITXWHS007**

Implement and monitor work health and safety practices

## Elective Units:

**Please select your elective units from the Hospitality Elective Unit Selection list. An educator will be able to assist you with your elective unit selection.**



### **Workplace Requirement**

If you are not currently working within a hospitality service role must undertake a minimum of 36 service periods (or shifts) of volunteered vocational placement in an approved workplace.

### **Entry Requirements:**

Not applicable