



Learn for Life

# SIT50422 Diploma of Hospitality Management

Step into a rewarding career and make a real difference to the lives of those in need, as you support them with high-quality health, welfare and care services within a home, community, or healthcare environment.



**Duration:**  
6 - 12 months



**Method:**  
Online, Blended, RPL



**Payment:**  
Upfront, Pay Per Unit



**Funding:**  
Higher Level Skills


## What can I expect?

This qualification will support you to follow your career aspirations into a high-level leadership role in the hospitality industry. Through your studies, you will enhance your existing skills and experience to prepare you for future operational scenarios where managerial skills, industry knowledge, and operations coordination are paramount to your role's success.

With a focus on building and managing relationships, enhancing customer experience, operational planning and financial management, this qualification will see you become an asset to any business. You will have the opportunity to hone your leadership skills in the effectiveness of your management style, further complimenting your ability to meet key performance indicators and hence business objectives.

## Career Pathway Potential

 **Motel Manager**

 **Restaurant Manager**

 **Hospitality Manager**

 **Events Coordinator**

## Qualification Structure

**Total Number of Units: 28**

✓ **11 Core Units**

✓ **17 Elective units**



## Core Units:

### **SITXCCS015**

Enhance customer service experiences

### **SITXCCS016**

Develop and manage quality customer service practices

### **SITXCOM010**

Manage conflict

### **SITXFIN009**

Manage finances within a budget

### **SITXFIN010**

Prepare and monitor budgets

### **SITXGLC002**

Identify and manage legal risks and comply with law

### **SITXHRM008**

Roster staff

### **SITXHRM009**

Lead and manage people

## Core Units:

### **SITXMGT004**

Monitor work operations

### **SITXMGT005**

Establish and conduct business relationships

### **SITXWHS007**

Implement and monitor work health and safety practices

## Elective Units:

**Please select your elective units from the Hospitality Elective Unit Selection list. An educator will be able to assist you with your elective unit selection.**



### **Workplace Requirement**

If you are not currently working within a hospitality service role must undertake a minimum of 36 service periods (or shifts) of volunteered vocational placement in an approved workplace.

### **Entry Requirements:**

Not applicable