



Learn for Life

# HLT37315 Certificate III in Health Administration

This qualification focuses on equipping administrative professionals with essential skills for roles within healthcare. You will be equipped with communication, customer service, and technical expertise to allow you to excel within your position.



**Duration:**  
12 - 24 months



**Method:**  
Online, RPL



**Payment:**  
Upfront, Pay Per Unit



**Funding:**  
Certificate 3 Guarantee

## What can I expect?

This qualification is expertly designed to equip you with a comprehensive suite of skills and knowledge essential for a flourishing career in health or community services. Throughout this course, you will master the art of effective communication within diverse and dynamic health environments, ensuring you can work efficiently with a broad spectrum of individuals. You'll dive deep into the critical practices of infection prevention and control and participate actively in maintaining workplace health and safety—foundational elements in any health-related role. Additionally, the course covers maintaining financial records, designing documents, and organising schedules. This holistic approach lays a robust foundation for lifelong career progression.

## Career Pathway Potential



Ward Clerk



Admissions Clerk



Medical Receptionist



Health Administrative Worker

## Qualification Structure

**Total Number of Units: 13**

✓ **5 Core Units**

✓ **8 Elective units**



## Core Units:

### **CHCCOM005**

Communicate and work in health or community services

### **CHCDIV001**

Work with diverse people

### **HLTINF006**

Apply basic principles and practices of infection prevention and control

### **HLTWHS001**

Participate in workplace health and safety

### **BSBMED301**

Interpret and apply medical terminology appropriately

## Elective Units:

### **BSBFIA301**

Maintain financial records

### **BSBFIA303**

Process accounts payable and receivable

### **BSBCUS301**

Deliver and monitor a service to customers

### **BSBITU306**

Design and produce business documents

### **BSBINM301**

Organise workplace information

### **BSBINM201**

Contribute to workplace innovation

### **BSBOPS303**

Organise schedules

### **CHCCOM001**

Provide first point of contact



### **Workplace Requirement**

Not applicable

### **Entry Requirements:**

Not applicable