COLLEGE AUSTRALIA

Learn for Life

SIT50422 Diploma of Hospitality Management

Step into a rewarding career and make a real difference to the lives of those in need, as you support them with high-quality health, welfare and care services within a home, community, or healthcare environment.

Duration:
12 - 24 months

Method:
Online, Blended, RPL

Payment:
Upfront,
Payment Plan

Funding:
Career Boost

What can I expect?

This qualification will support you to follow your career aspirations into a high-level leadership role in the hospitality industry. Through your studies, you will enhance your existing skills and experience to prepare you for future operational scenarios where managerial skills, industry knowledge, and operations coordination are paramount to your role's success.

With a focus on building and managing relationships, enhancing customer experience, operational planning and financial management, this qualification will see you become an asset to any business. You will have the opportunity to hone your leadership skills in the effectiveness of your management style, further complimenting your ability to meet key performance indicators and hence business objectives.

Career Pathway Potential

- Motel Manager
- Restaurant Manager
- Hospitality Manager
- Events Coordinator

Qualification Structure

Total Number of Units: 28

- 11 Core Units
- 17 Elective units

Nationally Recognised Training

Skills Assure
Proud to be a Queensland Government subsidised training provider

Core Units:

SITXCCS015
Enhance customer service experiences

SITXCCS016
Develop and manage quality customer service practices

SITXCOM010
Manage conflict

SITXFIN009
Manage finances within a budget

SITXFIN010
Prepare and monitor budgets

SITXGLC002
Identify and manage legal risks and comply with law

SITXHRM008
Roster staff

SITXHRM009
Lead and manage people

Core Units:

SITXMGT004
Monitor work operations

SITXMGT005
Establish and conduct business relationships

SITXWHS007
Implement and monitor work health and safety practices

Elective Units:

Please select your elective units from the Hospitality Elective Unit Selection list. An educator will be able to assist you with your elective unit selection.

Workplace Requirement

If you are not currently working within a hospitality service role must undertake a minimum of 36 service periods (or shifts) of volunteered vocational placement in an approved workplace.

Entry Requirements:

Not applicable

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Visit our website ca@edu.au or call us on 07 3255 0506 for more information and current pricing. All information is correct at the time of printing. While every attempt is made to ensure that information is updated and accurate, some changes may occur without notice. V25.0

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