COLLEGE AUSTRALIA

Learn for Life

SIT20125 - Certificate II in Tourism

Create a career pathway that enables you to work in roles across a diverse range of settings. You could find yourself in positions that allow you the freedom to create work/life balance.

Duration:
6 - 12 months

Method:
Online, Blended, RPL

Payment:
Upfront,
Payment Plan

Funding:
N/A

What can I expect?

Want to travel? Are you looking for a career that can take you around the world? A career in tourism can lead to a diverse range of cultural experiences. You could find yourself working as a tour guide in an exotic city or meeting clients at a prestigious hotel. This course will give you the foundations for a career in tourism, a sound knowledge of customer service and ensure you have a head start in the industry.

Career Pathway Potential

- Bar attendant
- Housekeeper
- Museum Attendant
- Events Organiser

Qualification Structure

Total Number of Units: 11

- 5 Core Units
- 6 Elective units

Nationally Recognised Training

Skills Assure
Proud to be a Queensland Government subsidised training provider

Core Units:

SITTIND003
Source and use information on the tourism and travel industry

SITXCCS009
Provide customer information and assistance

SITXCCS011
Interact with customers

SITXCOM007
Show social and cultural sensitivity

SITXWHS005
Participate in safe work practices

Elective Units:

Select 3 required elective units from the list below

SIRXPDK001
Advise on products and services

SIRXSLS001
Sell to the retail customer

SITXCCS010
Provide visitor information

SITXCOM008
Provide a briefing or scripted commentary

Select a further 3 units from the list below

SITHFAB021
Provide responsible service of alcohol

SITHGAM022
Provide responsible gambling services

SITXCOM006
Source and present information

SITHIND005
Use hygienic practices for hospitality service

SITXCCS012
Provide lost and found services

We may have other options available
Please contact Student Services for further info

Workplace Requirement

Not applicable

Entry Requirements:

Not applicable

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Visit our website ca@edu.au or call us on 07 3255 0506 for more information and current pricing. All information is correct at the time of printing. While every attempt is made to ensure that information is updated and accurate, some changes may occur without notice. V26.0

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